

CHARGE CERTIFICATE

Traffic Management Act 2004; Civil Enforcement of Parking Contraventions (England) General Regulations 2007;
Civil Enforcement of Parking Contraventions (England) Representations and Appeals Regulations 2007; Civil
Enforcement of Parking Contraventions (Guidelines on Levels of Charges) (England) Order 2007

PLEASE NOTE: This Certificate has been issued to you because payment of the penalty charge in respect of the parking contravention identified below has not been received or any payment received was insufficient to clear the penalty charge. You are now required to pay an increased penalty charge as explained below.

Date of this Certificate and Date of Posting:

To:

On _____ **a Notice to Owner was served on you as the person appearing to be the owner/keeper or hirer of:**

Vehicle Registration Number:

Make:

Tax Disc:

Expiry:

In respect of the following parking contravention:

Penalty Charge

Date of

Time:

Notice No:

Contravention:

Location:

The penalty charge in respect of this parking contravention was £.

As the penalty charge has not been paid within the relevant period the penalty charge in question is now increased by [50%] to £ . To date £ has been received. £ is outstanding.

PLEASE NOTE: If this increased penalty charge is not paid before the end of the period of 14 days beginning with the date on which this certificate is served, the enforcement authority may, if a county court so orders, recover this increased charge as if it were payable under a county court order.

This Certificate will be taken to have been served on the second working day after the day of posting unless you can show that it was not. For more information on this, please see section 'the rule relating to service'.

HOW TO PAY

- **By telephone** Credit / debit card payments only. Automated payment line **0300 456 0119** (24 hours / 7 days a week). Have credit / debit card, vehicle registration number and PCN number ready.
- **Online** at www.wiltshire.gov.uk/parking . Follow links from "Pay Online". Have credit / debit card, vehicle registration number and PCN number ready.
- **By post to Wiltshire Council, Parking Services, Monkton Park, Chippenham, Wiltshire, SN15 1ER.** Allow 2 working days for 1st class post and 5 for 2nd class. Recorded Delivery is recommended. **Please ensure to write the PCN number on the rear of Cheques and Postal Order payments.**
- **In person** at any of the following Wiltshire Council offices:
 - **County Hall, Bythesea Road, Trowbridge, Wiltshire BA14 8JN**
 - **Crossmolina Buildings, Snuff Street, Devizes, Wiltshire SN10 1FG**
 - **The Council House, Bourne Hill, Salisbury, Wiltshire, SP1 3UZ**
 - **Monkton Park, Chippenham, Wiltshire, SN15 1ER**

All offices are open Monday to Friday 0900 - 1630.

THE RELEVANT PERIOD

- (1) The relevant period within which the penalty charge should have been paid is the period of 28 days beginning -
- (a) where no representations have been made under regulation 4 of the Representations and Appeals Regulations, with the date on which the notice to owner is served;
- (b) where -
- (i) such representations have been made;
 - (ii) a notice of rejection was served by the authority concerned; and
 - (iii) no appeal against the notice of rejection was made, with the date on which the notice of rejection is served;
- (c) where an adjudicator has, under regulation 7(4) of the Representations and Appeals Regulations, recommended the enforcement authority to cancel the notice to owner, with the date on which the enforcement authority notified the appellant under regulation 7(5) of those Regulations that it does not accept the recommendation; or
- (d) in a case not falling within subparagraph (c) above where there has been an unsuccessful appeal to an adjudicator under the Representations and Appeals Regulations against a notice of rejection, with the date on which notice of the adjudicator's decision was served on the appellant.
- (2) Where an appeal against a notice of rejection was made but was withdrawn before the adjudicator served notice of his decision, the relevant period in relation to a notice to owner is the period of 14 days beginning with the date on which the appeal was withdrawn.

THE RULE RELATING TO SERVICE

The Civil Enforcement of Parking Contraventions (England) General Regulations 2007: Regulation 3 states:

"Service by post

- 3—(1) Subject to paragraph (5), any notice (except a penalty charge notice served under regulation 9) or charge certificate under these Regulations —
- (a) may be served by first class (but not second class) post; and
- (b) where the person on whom it is to be served is a body corporate, is duly served if it is sent by first class post to the secretary or clerk of that body.
- (2) Service of a notice or charge certificate contained in a letter sent by first class post which has been properly addressed, pre-paid and posted shall, unless the contrary is proved, be taken to have been effected on the second working day after the day of posting.
- (3) In paragraph (2), "working day" means any day except—
- (a) a Saturday or a Sunday;
 - (b) New Year's Day;
 - (c) Good Friday;
 - (d) Christmas Day;
 - (e) any other day which is a bank holiday in England and Wales under the Banking and Financial Dealings Act 1971.
- (4) A document may be transmitted to a vehicle hire firm (as defined in regulation 5(4)) by a means of electronic data transmission where—
- (a) the vehicle hire firm has indicated in writing to the person sending the notice or document that it is willing to regard a document as having been duly sent to it if it is transmitted to a specified electronic address; and
 - (b) the document is transmitted to that address.
- (5) Nothing in this regulation applies to the service of any notice or order made by a county court"