



Manual Parkmobile Android App

[Download the free Android App from the Google Play Store](#)

To start and stop* a parking action

1) Login

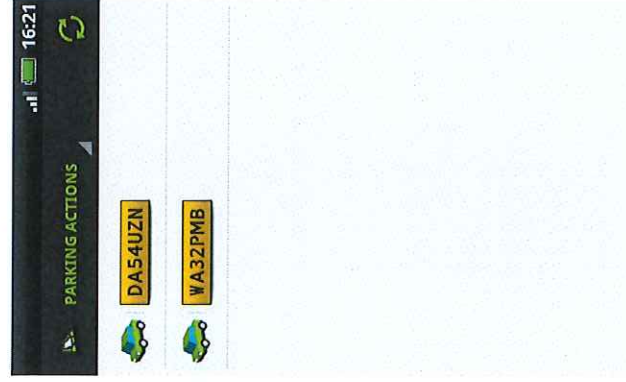


The first time you start the App, you will need to log in with your Parkmobile login details, future logins will then be automatic.

Do you have multiple users? Press User(s) to choose the correct login credentials.

Forgotten your password? SMS 'park login' to 66644. Within a few seconds you will receive a SMS with your login credentials.

2) Start (1)



After login you will see a list of the vehicles in your account. If you have multiple vehicles in your account you can choose which vehicle you want to start parking.

2) Start (2)



Zone List

You can enter the zone number manually or choose one of your favourite zones.

The App also gives you a few suggestions of parking zones based on your GPS location.

Using the map-icon at the top right, you can switch between the zone list and the zone map.

2) Start (3)



Zone Map

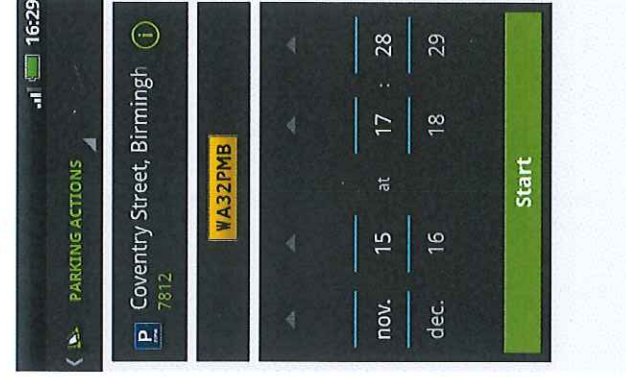
You can also use the map to start a parking session using your phones GPS.

On the map you can select a parking meter and start a parking session by pressing the arrow-icon.

Tip: You can save the parking zone in your Favourites with the asterisk.

Tip: Keep your finger pressed on the map for moving the car to another destination and check the parking locations there.

2) Start (4)



In some areas you can buy parking time. You can choose the parking duration by pressing the arrows.

If you press the info-icon at the top right you will see more information about the parking tariff for that zone number.

If the data and time are correct, press 'start' to continue.

To use the Parkmobile Android App you will be required to register for the Parkmobile service. You can register online at www.parkmobile.co.uk or through the App. Forgiven your password? SMS 'park login' to 66644. Within a few seconds you will receive a SMS with your login credentials. The Parkmobile App is available for Android, iPhone, BlackBerry and Windows Phones. If you have any questions, please contact us by e-mail via www.parkmobile.co.uk/contact. You can also find us on Twitter and Facebook.



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2) Start (5)



On the next screen you will see more details about the parking session that you are going to start.

You will see the start time and end time, cost and duration of the parking session you are about to start.

Press the info-icon behind total amount to see more information about how the cost has been calculated.

Press **'confirm'** to continue.

2) Start (6)



In some areas before you can start your parking session you must enter your payment cards card security code (the 3 or 4 digits on the back of your card).

Press **'ok'** to start your parking action.

2) Start (7)



In other areas you can both start *and* stop your parking session through the App. After you select the VRN and zone number press **'start'** to begin your parking session.

If you press the info-icon at the top right you will see more information about the parking tariff for that zone number.

Your parking is started once the time begins counting. You can now close the App.

3) Notification



For active parking actions the App shows a reminder in the status bar of your Android Smartphone. (top bar of the screen of your Android phone).

The notification will disappear when you stop your parking session or you run out of parking time.

The notification is only available when the Parkmobile App is running in the background.

4) Stop* (1)



Open the App to stop a parking session. If there is an active parking session you directly see the stop screen.

The time indicates how long you are currently parked.

Press **'stop'** to stop your parking action.

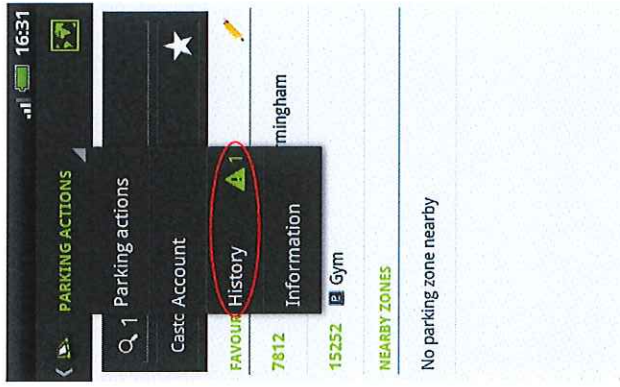
To use the Parkmobile Android App you will be required to register for the Parkmobile service. You can register online at www.parkmobile.co.uk or through the App. Forgotten your password? SMS 'park login' to 66644. Within a few seconds you will receive a SMS with your login credentials. The Parkmobile App is available for Android, iPhone, BlackBerry and Windows Phones. If you have any questions, please contact us by e-mail via www.parkmobile.co.uk/contact. You can also find us on Twitter and Facebook.



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5) Stop* (2)



After you have stopped your parking session, the session automatically moves to your history.

Once the parking is moved, you will see a notification in the menu.

6) Parking history

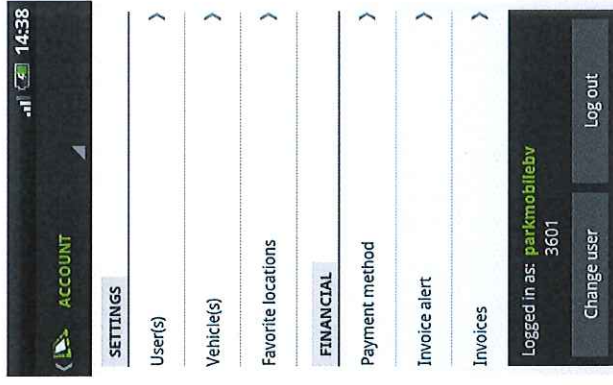


On the tab 'History' you will see an overview of your parking actions.

Press a parking action to see more details.

Other options

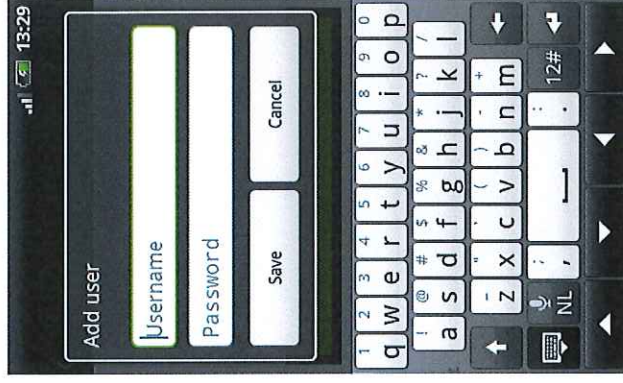
7) Settings



On the tab 'Account' you can manage the setting of your user(s), vehicle(s) and favourite locations. As well as your financials settings, social media settings and language settings.

On this screen you can also find your customer number and the log out button. If you log out, the App will no longer remember your login credentials.

8) User accounts



On the tab 'Account' and then 'User(s)' you can manage your user accounts.

Press the pencil-icon (see step 6) to manage your user accounts or to add a user.

To add a user please fill in the user-name and password. Press 'save' and the user is added to your app.

9) Change VRN



On the tab 'Account' and then 'Vehicle(s)' you can manage your vehicles.

Press the pencil-icon (see step 6) to edit or add VRN's.

Note. Private accounts can contain 5 VRN's maximum.

To use the Parkmobile Android App you will be required to register for the Parkmobile service. You can register online at www.parkmobile.co.uk or through the App. Forgotten your password? SMS 'park login' to 66644. Within a few seconds you will receive a SMS with your login credentials. The Parkmobile App is available for Android, iPhone, BlackBerry and Windows Phones. If you have any questions, please contact us by e-mail via www.parkmobile.co.uk/contact. You can also find us on Twitter and Facebook.



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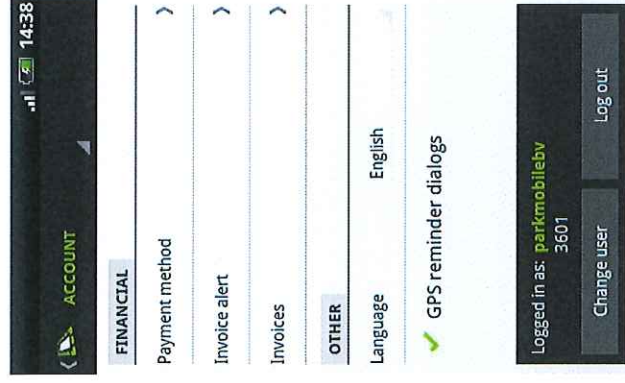
10) Favourite zones



On the tab **'Account'** and then **'Favourite Locations'** you can manage your favourite zones.

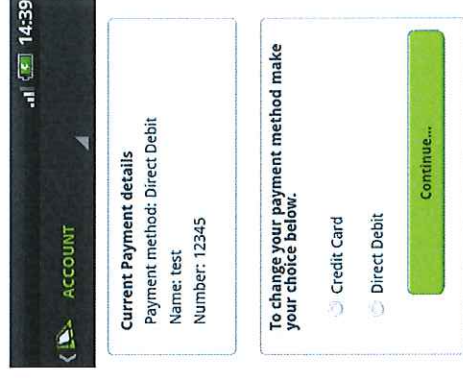
Press the pencil-icon (see step 6) to edit your favourite zones. You can give them a name like Work or Gym. Useful when you frequently park in the same parking zone.

11) Financial settings



On the tab **'Account'** you can also manage your financial settings. You can change your payment method, set up invoice alerts and view your recent invoices.

12) Payment method



On the tab **'Account'** and then **'Payment method'** you can change your payment method or change your payment details.

13) Invoice alert



On the tab **'Account'** and then **'Invoice alert'** you set up an e-mail alert for any new invoices or receipts.

14) Invoices



On the tab **'Account'** and then **'Invoices'** you view your six latest invoices or receipts. Select an invoice number to open the invoice as a PDF. You can also e-mail or print the invoice through the App.

To view all of your invoices or receipts go to www.myparkmobile.co.uk and login to your personal pages.



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15) Language settings



On the tab 'Account' you can also manage you language settings.

You can choose between Dutch, English and German.

Note. After you have selected a different language, you must restart the App.

16) Information



On the tab 'Information' you can read basic information about Parkmobile.

For example how Parkmobile works, where Parkmobile works, and how you can add or change VRN's.

On this tab you can also find announcements such as new areas that you can use Parkmobile.

**please note, in some areas it is not possible to stop your parking session.*

NOTE: The use of the GPS functionality is at your own risk. As a user you should check that any zones suggested by the phone are correct for where you are parking. If you are unsure check local signage. You are also responsible for correctly entering and confirming the zone number as well as the correct vehicle registration mark.

The Parkmobile Android App requires Android 2.1 or higher.



Manual Parkmobile iPhone App

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To start and stop* a parking action

1) Login



The first time you start the App, you will need to log in with your Parkmobile login details, future logins will then be automatic.

If you have not used Parkmobile before then you will be required to register for the service.

Do you have multiple users? Press User(s) to choose the correct login credentials.

Forgotten your password? SMS 'park login' to 66644. Within a few seconds you will receive a SMS with your login credentials.

To use the Parkmobile iPhone App you will be required to register for the Parkmobile service. You can register online at www.parkmobile.co.uk or through the App. Forgotten your password? SMS 'park login' to 66644. Within a few seconds you will receive a SMS with your login credentials. The Parkmobile App is available for Android, iPhone, BlackBerry and Windows Phones. If you have any questions, please contact us by e-mail via www.parkmobile.co.uk/contact. You can also find us on Twitter and Facebook.

2) Start (1)

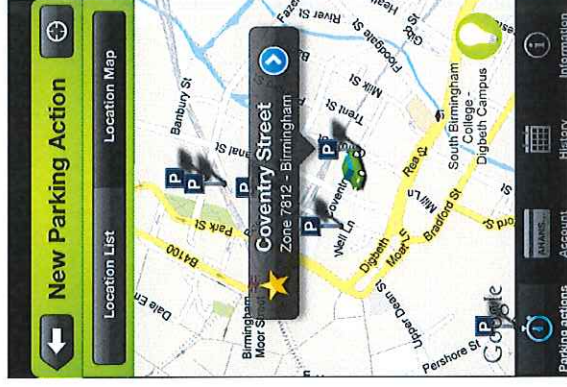


After login you can enter the location number manually or choose one of your favourite locations.

The App also gives you a few suggestions of parking locations based on your GPS location.

Using the location map at the top right, you can switch between the location list and the location map.

2) Start (2)



You can also use the location map to start a parking session using your phones GPS.

On the map you can select a parking meter and start a parking session by pressing the arrow-icon.

Tip: You can save the parking location in your favourites by selecting the asterisk.

Tip: Keep your finger pressed on the map to move the car to another destination and check the parking locations there.

2) Start (3)



In some areas you are required to select your parking end time. You can choose the parking duration by pressing the arrows.

If you press the info-icon at the top right you will see more information about the parking tariff for the location number.

If the data and time are correct, press 'next' to continue.

2) Start (4)



On the next screen you will see more details about the parking session that you are going to start.

You will see the start time and end time, cost and duration of the parking session you are about to start.

Press the info-icon behind total amount to see more information about how the cost has been calculated.

If the details are correct press 'start' to continue.

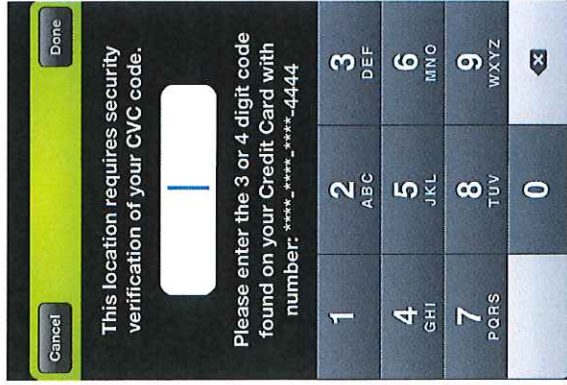


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Other options

3) Start (5)



In some areas before you can start your parking session you must enter your payment cards card security code (the 3 or 4 digits on the back of your card).

Press **'done'** to start your parking action.

4) Start (6)



In other areas you can both start and stop your parking session through the App. After you select the VRN and location number press **'start'** to begin your parking session.

If you press the info-icon at the top right you will see more information about the parking tariff for the location number.

Your parking is started once the time begins counting. You can now close the App.

5) Stop* (1)



Open the App to stop a parking session. If there is an active parking session it will be shown.

The time indicates how long you have been parked.

Press **'stop'** to stop your parking action and wait for the details to move to the parking history.

6) Parking history



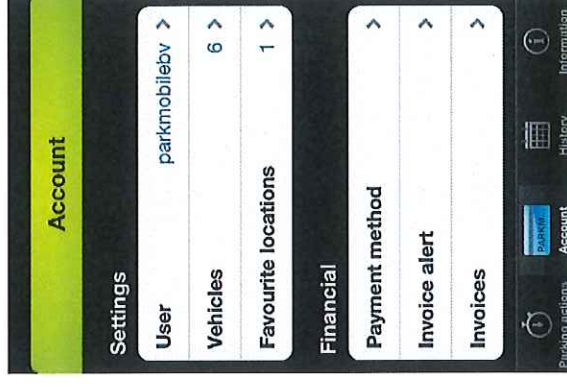
After you have stopped your parking session, the session automatically moves to your history.

Once the parking is ended, you will see a notification in the menu.

On the tab **'History'** you will see an overview of your parking actions.

Select a parking session to see more details.

7) Settings



On the tab **'Account'** you can manage the setting of your user(s), vehicle(s) and favourite locations. As well as your financials settings, social media settings and language settings.

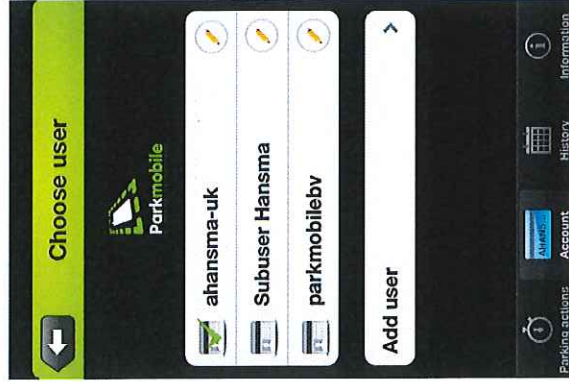
On this screen you can also find your customer number and the log out button. If you log out, the App will no longer remember your login credentials.



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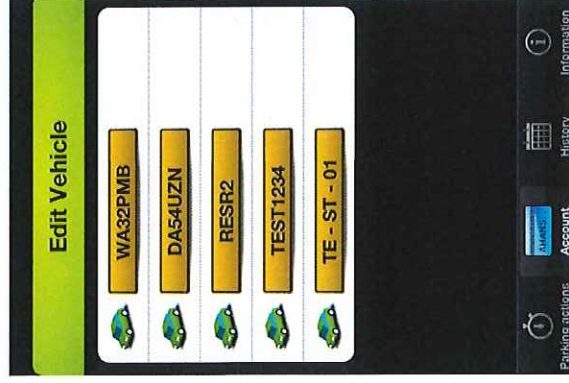
8) User settings



On the tab '**Account**' you can manage the user accounts and also add users.

Useful when you have a business and a private account.

9) Edit vehicle



On the tab '**Account**' and then '**Vehicle(s)**' you can manage your vehicles.

Press the VRN to edit or add VRN's.

10) Change VRN



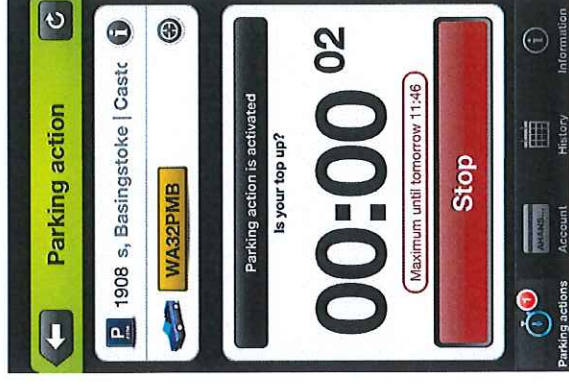
Press the VRN to change it. Press '**done**' to continue.

11) Car-icon (1)



After you change your VRN you can choose a personal car-icon. You can choose between several car-icons and colours. Press '**next**' to save your adjustments.

11) Car-icon (2)



You can also choose the convertible car icon. Not only fun but also functional, this icon will remind you to put your top up after you have parked your car.



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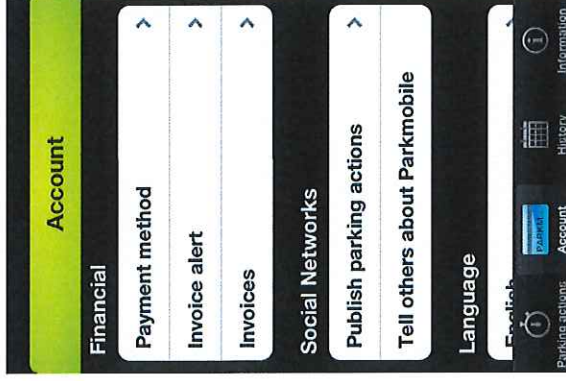
12) Favourite locations



On the tab 'Account' and then 'Favourite Locations', you can manage your favourite locations.

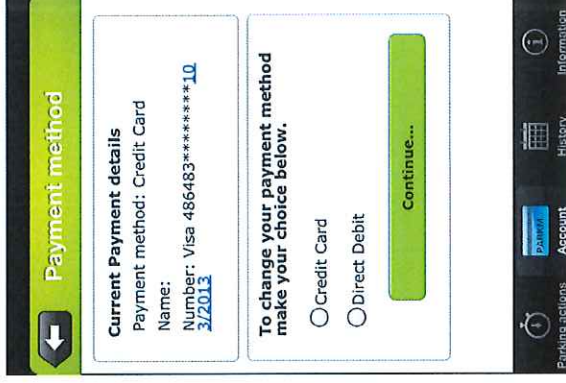
You can give them a name like Work or Gym. Useful when you frequently park in the same parking location.

13) Financial



On the tab 'Account' you can also manage your financial settings. You can change your payment method, set up invoice alerts and view your recent invoices.

14) Payment method



On the tab 'Account' and then 'Payment method' you can change your payment method or change your payment details.

15) Invoice alert



On the tab 'Account' and then 'invoice alert' you set up an e-mail alert for any new invoices or receipts.

16) Invoices



On the tab 'Account' and then 'Invoices' you view your six latest invoices or receipts. Select an invoice number to open the invoice as a PDF. You can also e-mail or print the invoice through the App.

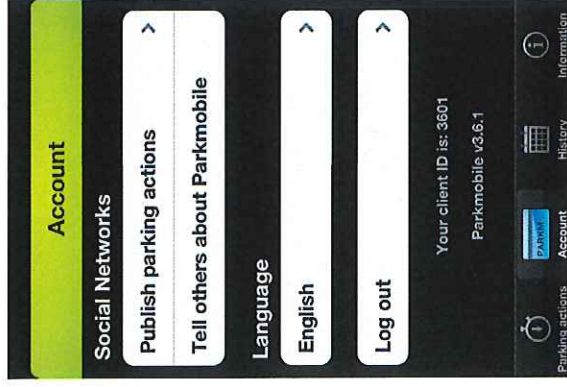
To view all of your invoices or receipts go to www.myparkmobile.co.uk and login to your personal pages.



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17) Social media



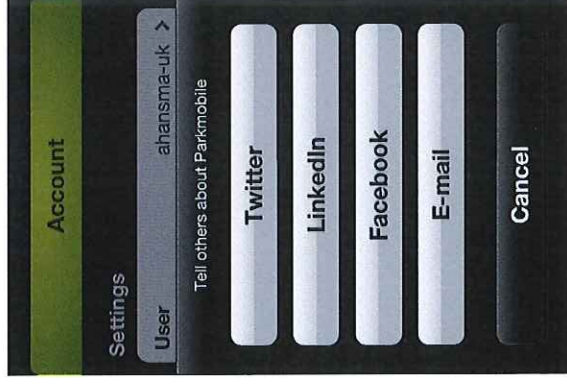
On the tab '**Account**' you can also manage your social network settings. You can publish parking actions or inform others about Parkmobile.

18) Social networks (1)



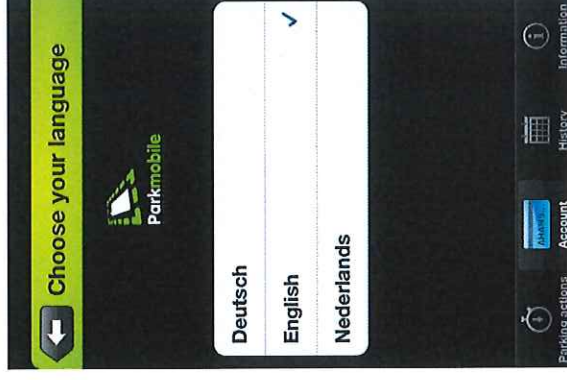
On the tab '**Account**' and then '**Publish parking actions**', you can manage your parking actions on social media networks.

18) Social networks (2)



On the tab '**Account**' and then '**Tell others about Parkmobile**', you can attend friends, family and colleagues about Parkmobile.

19) Language settings



On the tab '**Account**' you can also manage you language settings.

You can choose between Dutch, English and German.

Note. After you have selected a different language, you must restart the App.

20) Information



On the tab '**Information**', you can read basic information about Parkmobile.

For example how Parkmobile works, where Parkmobile works, and how you can add or change VRN's.

On this tab you can also find announcements such as new areas that you can use Parkmobile.



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**please note, in some areas it is not possible to stop your parking session.*

NOTE: The use of the GPS functionality is at your own risk. As a user you should check that any locations suggested by the phone are correct for where you are parking. If you are unsure check local signage. You are also responsible for correctly entering and confirming the location number as well as the correct vehicle registration mark.

The Parkmobile iPhone App is available for requires iPhone5, iPhone4, iPhone3Gs, iPhone3G, iPad and iPod Touch.



Manual Parkmobile Windows App

Download the free Windows App from the Marketplace

To start and stop* a parking action

1) Login

Parkmobile

username

password

save credentials

demo

try the Parkmobile app without having an account

lost your password?

request login credentials

create account

not yet a Parkmobile customer?

The first time you start the App, you will need to log in with your Parkmobile login details. Once done for the first time future logins will be automatic.

Forgotten your password? SMS 'park login' to 66644. Within a few seconds you will receive a SMS with your login credentials.

2) Start (1)

Parkmobile

new parking action

my car WAS32PMIB

my car DAS4UZN

After login you will see a list of the vehicles in your account. If you have multiple vehicles in your account you can choose which vehicle you want to start parking.

2) Start (2)

LOCATION LIST

nearby locator

manual parking location input

7812

P Coventry Street
Location 7812 - Birmingham

Zone List

You can enter the zone number manually.

The App also gives you a few suggestions of parking locations based on your GPS location.


Using the map-icon  at the bottom, you can switch between the zone list and the zone map.

2) Start (3)



Zone Map

You can also use the map to start a parking session using your phones GPS.

On the map you can select a parking meter and start a parking session by pressing the arrow-icon. 

Tip: Keep your finger pressed on the map for moving the car to another destination and check the parking locations there.

2) Start (4)

SELECT YOUR END TIME

9 10 11 12 13

today
Tuesday

In some areas you can buy parking time. You can choose the parking duration by scrolling the data and time.

If the data and time are correct, press the check-icon  to continue.



Manual Parkmobile Windows App

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2) Start (5)

Parkmobile
new parking ac

Coventry Street
Location 7412 - Birmingham
my car
WA32PMB

start time
11 December 2012 09:16
stop time
11 December 2012 10:16
duration
01:00
costs ⓘ
£0.90

next



On the next screen you will see more details about the parking session that you are going to start.

You will see the start time and end time, cost and duration of the parking session you are about to start.

Press the info-icon ⓘ behind total amount to see more information about how the cost has been calculated.

Press 'next' to continue.

2) Start (6)

CVC VERIFICATION
This parking location requires security verification of your CVC code.
Enter the 3 or 4 digit security code on your payment card with number. *****57

1 2 3
4 5 6
7 8 9
· 0 ⓘ

In some areas before you can start your parking session you must enter your payment cards card security code (the 3 or 4 digits on the back of your card).

Press the check-button ⓘ to start your parking action.

2) Start (7)

Parkmobile
new parking ac

Castons
Location 1908 - Basingstoke
my car
WA32PMB

00:00⁰⁰

start



In other areas you can both start and stop your parking session through the App. After you select the VRN and zone number press 'start' to begin your parking session.

If you press the info-icon ⓘ at the bottom you will see more information about the parking tariff for that location.

Your parking is started once the time begins counting. You can now close the App.

3) Stop* (1)

Parkmobile
new parking ac

Castons
Location 1908 - Basingstoke
my car
WA32PMB

00:10⁴³

Maximum until tomorrow 10:17

stop



Open the App to stop a parking session. If there is an active parking session you directly see the stop screen.

The time indicates how long you are currently parked.

Press 'stop' to stop your parking action.

Tip: Press the radar-icon ⓘ at the top right to see where your car is parked.

3) Stop* (2)

Parkmobile
dashboard

parking history 25 1
vehicles
accounts
information
favourite zones

After you have stopped your parking session, the session automatically moves to your history.

Once the parking is moved, you will see a notification on the dashboard.



Manual Parkmobile Windows App

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Other options

4) Parking history

Parkmobile
parking history

TUESDAY 11 DECEMBER 2012

Castons
Location 1908 - Basingstoke

my car **10:17 - 10:28** **£0.70**

MONDAY 10 DECEMBER 2012

Kilburn - Manstone Road
Location 13708 - Camden

my car **15:57 - 16:57** **£1.20**

MONDAY 03 DECEMBER 2012

Castons
Location 1908 - Basingstoke

my car

language English

client ID 1005466

accounts **ahansma-uk**

use location

The Parkmobile App uses your location data (GPS) to show you the nearest parking meters. This data is only used for this purpose and is not being shared with third parties.

On the tile '**Parking history**' you will see an overview of your parking actions.

5) Settings

Parkmobile
settings

user new user

username

save credentials

demo

try the Parkmobile app without having an account

lost your password?
request login credentials

create account

not yet a Parkmobile customer?

On the tile '**Account**' you can manage the language settings of the App.

Press on the logout-icon at the bottom to log out. If you log out, the App will no longer remember your login credentials.

6) Multiple users

Parkmobile
vehicles

my car

my car

On the tile '**Account**' you can also add users. Press the '+' button to add a user.

Useful when you have a business and a private account.

7) Edit vehicle (1)

Parkmobile
vehicles

my car

my car

On the tile '**Vehicles**', you can manage your vehicles.

If you have multiple vehicles in your account, press the pencil icon to change the VRN or give it a name.

8) Edit vehicle (2)

edit vehicle

vehicle name

vehicle registration number



Give your VRN a name, for example Cabrio of Station.

This is useful when you have multiple VRN's in your account. Press the check button to save your settings.



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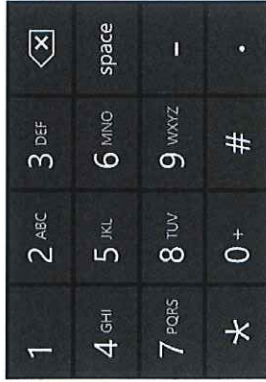
9) Favourite zones

Parkmobile
add favourite

add favourite zone

1908

P Castons
Location 1908 - Basingstoke



On the tile '**Favourite zones**' you can manage your favourite zones.

Press the '+' button to add a favourite zone.

Press the pencil-icon to edit your favourite zones. You can give them a memorable name like Work or Gym. Useful when you frequently park in the same parking location.

10) Information

Parkmobile information

Manual

How does Parkmobile work?

Where does

Parkmobile work?

How to edit/add a VRN

General information

Announcements

Terms & Conditions

**please note, in some areas it is not possible to stop your parking session.*

NOTE: The use of the GPS functionality is at your own risk. As a user you should check that any zones suggested by the phone are correct for where you are parking. If you are unsure check local signage. You are also responsible for correctly entering and confirming the zone number as well as the correct vehicle registration mark.

The Parkmobile Windows App requires OS 7.5 or higher.

On the tile '**information**' you can read basic information about Parkmobile.

For example how Parkmobile works, where Parkmobile works, and how you can change VRN's.

On this tile you can also find announcements such as new areas where you can use Parkmobile.